

Emilia E. Dunham
9 Meriam Street, Suite 4, Lexington, MA 02420
Phone: (617) 573-1844
Emilia.e.dunham@massmail.state.ma.us

PROFESSIONAL EXPERIENCE:

DMA HEALTH STRATEGIES

Lexington, MA

Medicaid/MassHealth Project Manager

December 2015 - present

- Create a viable proposal—including draft State Plan Amendment (SPA), waiver, and/or regulations—to expand access to supportive housing services for MassHealth members through expansion/refinement of existing covered services or creating a new benefit(s)
- Convene and lead a working group of MassHealth program, policy, finance, legal, analytics, and operations staff to explore options to expand access to supportive housing services
- Develop memoranda, summaries, PowerPoint presentations, and other key deliverables, including materials that incorporate financial and/or population data, that accurately describe the project and that capture status updates for agency leadership, partners, and stakeholders
- Coordinate with MassHealth staff leading payment and care delivery reform initiatives to ensure consistent/complementary approaches to supportive housing services across multiple work streams
- Collaborate with the participating agencies of the Joint Interagency Task Force (MassHealth, Interagency Council on Substance Abuse and Prevention, DMH, DVS, DHCD, MRC/Disability Determination Services, MRC/Brain Injury, UMass Medical School, Cambridge Housing Authority, Heading Home, Duffy Health Center, Boston Public Health Commission, Pine Street Inn, Massachusetts Housing and Shelter Alliance, Boston Health Care for the Homeless, SAMHSA Grant Project Officer, and a private citizen) for planning and implementation of the SAMHSA funded Cooperative Agreement to Benefit Homeless Individuals (CABHI)- State Grant, MISSION: Housed

THE FENWAY INSTITUTE (TFI) | FENWAY HEALTH

Boston, MA

Project Manager

July 2014 – December 2015

- Served as the Project Manager, managing and implementing the following studies:
 - HIV Prevention Intervention for Young Transgender Women; Sponsor: NIMH (PI: Matthew J. Mimiaga, ScD; Co-PI: Sari Reisner, ScD)
 - Stress and health: A needs assessment of transgender adults in Massachusetts; Sponsor: Miller Institute (PI: Sari Reisner, ScD)
 - Gender-Affirmative Transgender Care to Improve the HIV Treatment Cascade: amFAR (PI: Sari Reisner, ScD, Co-PI: Kenneth Mayer, MD)
- Managed hiring, training and supervision of research assistants, recruiters, interns
- Supervised the development of recruitment/retention strategies
- Oversaw study visits and intervention group facilitation
- Prepared regulatory materials and coordinated IRB submissions
- Created and managed budgets, tracked spending
- Developed research projects and publication of study findings
- Presented at local conferences, meetings and events on behalf of Fenway and the study team

Study Coordinator October 2012 – June 2014

- Served as the study coordinator, coordinating and implementing the following studies:
 - HIV Prevention Intervention for Young Transgender Women; Sponsor: NIMH (PI: Matthew J. Mimiaga, ScD; Co-PI: Sari Reisner, ScD)
 - Stress and health: A needs assessment of transgender adults in Massachusetts; Sponsor: Miller Institute (PI: Sari Reisner, ScD)
 - House of Latex Ball survey on health care experiences; Sponsor: Gay Men's Health Crisis, NY (PI: Sean Cahill, PhD)
- Managed hiring, training and supervision of new research assistants, recruiters, interns
- Supervised the development of recruitment/retention strategies
- Conducted and oversaw study visits and intervention group facilitation
- Prepared regulatory materials and coordinated IRB submissions
- Managed the design, implementation, and management of effective data flow systems
- Developed research projects and publication of study findings
- Presented at local conferences, meetings and events on behalf of Fenway and the study team
- Served as Fenway Health representative on Massachusetts LGBTQ Youth Commission

Senior Research Associate October 2011 - October 2012

- Served as Senior Research Associate, assisting coordination of the following NIMH R01 study:
 - HIV Prevention Intervention for Young Transgender Women (PI: Matthew J. Mimiaga, ScD; Co-PI: Sari Reisner, ScD)
- Developed and maintained relationships with community partners/stakeholders
- Conducted study visits and facilitated intervention group sessions with study participants
- Trained staff on study procedures and supervised retention efforts
- Prepared regulatory materials and helped coordinate IRB submissions
- Assisted in the design, implementation, and management of effective data flow systems

Program Associate May 2010 – October 2011

- Developed communication pieces for the Network for LGBT Health Equity
- Promoted and coordinated national policy action opportunities
- Performed policy reviews for federal health documents and strategies
- Planned national network webinars on LGBT health issues
- Assisted in grant writing and preparation for national funding opportunities
- Prepared and presented at conference/event presentations
- Chaired national youth tobacco countermarketing campaign

Quality Control and Regulatory Assistant July 2009 – May 2010

- Developed and coordinated quality control system for review of study charts
- Prepared monthly quality reports with detailed error trend analysis
- Trained study teams on source documentation
- Coordinated protocol registration for DAIDS and NIH funded biomedical research
- Tracked IRB approved protocols and assisted with review of policies and procedures
- Updated and audited protocol regulatory binders
- Supported the development and revision of TFI Standard Operating Procedures

NORTHEASTERN UNIVERSITY (NU)

Women's Studies Research Assistant and Project Coordinator

Boston, MA
June 2008 - June 2009

- Coordinated logistics for conferences and events
- Edited all communications for content and accuracy
- Advised Program Student group on group development
- Supported shift to Women, Gender and Sexuality Studies

Undergraduate Researcher

January 2008 - May 2008

- Evaluated Northeastern University's response system to sexual assault, violence and stalking
- Developed questionnaires for survey and focus groups and moderated focus groups

AUTISM SPEAKS

New England Intern

Watertown, MA
June 2007 - December 2007

- Provided customer service for Walk Chairs, committees and local Board of Directors
- Assisted in planning of Walk kick-off luncheons, awards receptions and events
- Developed Community Needs Assessment tool for new walk-site region

JUMPSTART-NORTHEASTERN

Jumpstart Corps Member

Boston, MA
December 2006 - July 2007

- Prepared at-risk preschool children for school success, teaching early childhood curriculum
- Supported family involvement and promoted skill building with their children

MAJILITE CORPORATION

Marketing Department Assistant

Dracut, MA
June 2003 - December 2006

- Maintained distribution database for textile manufacturer; prepared samples for shipment
- Developed master spreadsheet of clientele and products

EDUCATION

2016, January	M.B.A., Concentration: Healthcare Management The Heller School for Social Policy and Management Brandeis University, Waltham, MA
2016, January	M.P.P., Concentration: Healthcare Management The Heller School for Social Policy and Management Brandeis University, Waltham, MA
2010, May	B.A., Major: Sociology; Minors: Law, Policy and Society and Women's Studies – Magna Cum Laude College of Arts and Sciences Northeastern University, Boston, MA

AWARDS AND HONORS

2013-2015	Altman Endowed Fellowship for Health Policy Management, Heller School for Social Policy and Management
2011	15 Inspiring Young Female Activists of 2011, Campus Progress
2010	Women's Studies Certificate of Appreciation, NU
2010	100 Most Influential Seniors Award, NU

2009	Leadership Scholars Award, NU
2009	Semi-Finalist, Point Foundation
2009	Matthew Shepard & Morris S. Kay Scholarship (first recipient), NU
2007-2010	Golden Key International Honor Society
2006-2010	Dean's List, NU
2005-2010	Dean's Scholarship, NU

MEMBERSHIPS

2015-present	American Public Health Association
2015-present	Massachusetts Public Health Association

CERTIFICATIONS

2012	Massachusetts State Certification in rapid HIV pre- and post-test counseling and testing
2009, 2012	Good Clinical Practices Human Subjects Protection

PRESENTATIONS

Invited Speaker

April 2015	Panelist, "Health Promotion Strategies for LGBT Persons," AAMC - Faculty Development Video Series, Association of American Medical Colleges, Washington DC
April 2015	Speaker, "Community-Based Research 'With' Not 'On' Transgender Communities," Trans Health Summit, Oakland, CA
April 2015	Trainer, "Caring for LGBT People: Improving Effective Communication and Creating Welcoming Environments," Cambridge Health Alliance, Cambridge, Somerville, & Everett, MA
March 2015	Trainer, "Promoting Greater Understanding and Inclusivity of LGBTQ* Clients," Dorchester House, Dorchester, MA
October 2014	Trainer, "Promoting Greater Understanding and Inclusivity of Trans* Staff, Planned Parenthood, Worcester, & Boston, MA
June 2014	Workshop Speaker, WPATH Graduate Student Research Symposium in Transgender Health, "The Impact of Public Accommodation Discrimination on Healthcare Access for Transgender People in Massachusetts," Philadelphia Transgender Health Conference, Philadelphia, PA
December 2013	Trainer, "Transgender Sensitivity Training," Families First Health and Support Center, Portsmouth, NH
September 2013	Trainer/Facilitator, "Sexual Health Education," WAGLY, Wellesley, MA
June 2013	National Webinar Presenter, "Planning and Implementing Evidenced-Based HIV Outreach and Prevention Strategies for MSM and Transgender People: Model Programs and Tools," New England AIDS Education & Training Center and National LGBT Health Education Center

- May 2013 Workshop Speaker, "Engaging Young Transgender Women in HIV Prevention Research and Public Health Practice," Trans Health Summit, Oakland, CA
- May 2013 Workshop Speaker, "Affirmative Care for Transgender and Gender Non-Conforming People: Best Practices for Front-Line Health Care Staff," Trans Health Summit, Oakland, CA
- April 2013 Guest Lecturer, "Transforming Social Justice and Healthcare: A Presentation and Discussion on Transgender Disparities," Course: Health Disparities and Social Justice, Associate Professor C. Eduardo Siqueira, MD/ScD, UMass Boston, Boston, MA
- April 2013 Workshop Speaker, "Engaging Youth in Transgender Projects and Programs," Transgender Lives, Farmington, CT
- March 2013 Workshop Presenter, GLSEN Massachusetts Conference, Cambridge, MA
- January 2013 Sensitivity Trainer and Speaker, Wake Forest Baptist Medical Center, Winston-Salem, NC
- November 2012 Master of Ceremonies, "I Am: Trans People Speak Video Launch," Fenway Health
- October 2012 Workshop Presenter, Hispanic Black Gay Coalition Youth Empowerment Conference, Cambridge, MA
- September 2012 Keynote Speaker, "Trans in Boston," Community Church of Boston, Boston, MA
- April 2012 Sensitivity Trainer, Homeless Youth Providers Engaging Together, Boston GLASS, Boston, MA
- April 2011 Sensitivity Trainer, Iowa Department of Health, Des Moines, IA March 2011 Panelist, 5 Under 25: Northeastern Alumni Event, Boston, MA

Conference Presentations

Dunham, E.E., White, J.M., Reisner, S. L. [Comparing Transgender Students Attending Public and Private Schools in Massachusetts: Implications of Policy and Health Differences](#), 2015. American Public Health Association Conference, Chicago. November 2015. POSTER.

White, J.M., Reisner, S. L., **Dunham, E.E.**, John Pachankis, P, Barriers to Transition-Related Healthcare among Transgender Adults in Massachusetts, 2015. American Public Health Association Conference, Chicago. November 2015. ORAL.

Reisner, S. L., White, J.M., **Dunham, E.E.**, Begenyi, J., Heflin, K., Cahill, S. [Legal protections in public accommodations settings: A critical public health issue for transgender adults in Massachusetts](#), 2014. American Public Health Association Conference, New Orleans, November 2014. ORAL.

Reisner, S.L., Gamarel, K.E., **Dunham, E.E.**, Hopwood, R. Health behaviors and perceived healthcare needs of transmasculine adults: Findings from a mixed methods community-based needs assessments, 2011. American Public Health Association Conference, San Francisco, October 2012. ORAL

Dunham, E.E. Transforming Activism on a New England University Campus: A Transfeminist Reflection on 'Making the Personal Political', 2010. New England Sociological Association

Conference, Beverly, MA, April 2010. ORAL.

PUBLICATIONS

Peer-Reviewed Journal Articles

Reisner, S.L., Hughto, J.M.W., **Dunham, E.E.**, Heflin, K., Begenyi, J.B.G., Coffey-Esquivel, J. Cahill, S.. Legal Protections In Public Accommodations Settings: A Critical Public Health Issue For Transgender And Gender-Nonconforming People. *Milbank Quarterly*, 93 (3). 2015.

White, J.M., **Dunham, E.**, Blake, R., Reisner, S.L., Mimiaga, M.J. 2015. Sexually Explicit Racialised Media Targeting Men Who Have Sex With Men Online: A Content Analysis Of High-Risk Behaviour Depicted In Online Advertisements. *Culture, Health and Sexuality*. April 2015.

White, J.M., Reisner, S.L., **Dunham, E.**, Mimiaga, M.J. 2014. Race-Based Sexual Preferences in a Sample of Online Profiles of Urban Men Seeking Sex with Men. *Journal of Urban Health*. February 2014.

Reisner, S.L., Gamarel, K.E., **Dunham, E.**, Hopwood, R., Hwahng, S. 2013. Female-to-Male Transmasculine Adult Health: A Mixed Method Community-Based Needs Assessment. *Journal of the American Psychiatric Nurses Association*, 19 (5). September/October 2013.

Reports

Reisner S.L., White J.M., **Dunham E.E.**, Heflin K., Begenyi J., Cahill S., & The Project Voice Team. Discrimination and Health in Massachusetts: A Statewide Survey of Transgender and Gender Nonconforming Adults. Boston, MA: The Fenway Institute, Fenway Health. July 2014.

Dunham, E.; Vidal, G.. FY 2015 Policy Recommendations. Massachusetts Commission on Lesbian, Gay, Bisexual, Transgender, Queer, and Questioning (LGBTQ) Youth. February 2014.

Michaud, A; Berman, A; Barusch; Taylor, B; Knowles, C; Cruz, D; **Dunham, E.**; et al. Shelter for All Genders: Best Practices for Homeless Shelters, Services, and Programs in Massachusetts in Serving Transgender Adults and Gender Non-Conforming Guests. Massachusetts Transgender Political Coalition Policy Committee. December 2013.

Dunham, E.; Knowles, C; Freedman-Gurspan, R, et al. Best Practices for Serving Transgender and Gender Non-Conforming Students in Schools. Massachusetts Transgender Political Coalition Policy Committee. November 2012.

Velázquez, C.; Portugal, C; Díaz-Toro, E; **Dunham, E.**; et al. Report On Tobacco Consumption Among The Hispanic/Latino LGBT Populations. The National Latino Tobacco Control Network. Report Series, Volume V, Winter 2010.

Editorials

Dunham, E. (2014, August 4). Report: High Rates of Discrimination Plague Bay State Transgender Residents, Op-Ed. WBGH, New England

Dunham, E. (2014, July 23). New Report Shows High Rates of Discrimination Affect Transgender Residents, Guest View. South Coast Today, New Bedford

Dunham, E. (2011, June 29). The Needs and Trending Policies of Transgender Health, Op-Ed. Bay Windows. Boston.

COMMUNITY SERVICE RELATED TO PROFESSIONAL WORK

2015 Workshop Organizer, WPATH Graduate Student Research Symposium, Philadelphia Trans Health Conference, Philadelphia, PA

- 2014 Application Reviewer, Florida's Department of Health Bureau of Tobacco Free Florida, Tallahassee, FL. Reviewed county-level Community-Based Tobacco Prevention Interventions proposals
- 2014 Policy and Research Graduate Student, Massachusetts Health Connector, Boston, MA. Provided technical assistance for research review policy transition and state's Navigator trainings
- 2013-2015 Steering Committee Member, Young Leaders Council of Fenway Health, Boston, MA
- 2013-2014 Executive Committee Member, Massachusetts Commission on Lesbian, Gay, Bisexual, Transgender, Queer, and Questioning Youth (MCLGBTQY)
- 2013-2014 Co-Chair, Recommendations Committee, MCLGBTQY, Boston, MA. Coordinate Commission recommendations to state agencies and MA Congress. Authored FY15 Annual Recommendations
- 2012-2013 Community Advisory Board, LGBT Youth of Color grant, The Fenway Institute.
- 2012-2013 Member, Transgender Suicide Prevention Working Group, Massachusetts Department of Public Health, Boston, MA
- 2011-2013 Facilitator, Trans Youth Summit, Cambridge, MA
- 2012-2013 Manuscript Reviewer, SAGE Open Journals
- 2012-2013 Member, Connect 2 Protect, Adolescent Trials Network national community project, The Fenway Institute
- 2012-2014 Commissioner, Massachusetts Commission on MCLGBTQY, Boston, MA. Support state house hearings, develop Commissioner's recommendations to state agencies
- 2012-2015 Group Facilitator and Adult Mentor, Wellesley Alliance for GLBT Youth (OUT MetroWest), Wellesley, MA
- 2011-present Advisory Board Member, Transgender On-campus Nondiscrimination Information Project of The National Center for Transgender Equality, Washington DC
- 2011-2013 Policy Committee Co-Chair, Massachusetts Transgender Political Coalition. Coordinate homeless shelter and education policy recommendations for transgender people of Massachusetts, Boston
- 2010-2011 Chair, Youth Kicks Committee of National Youth Advocacy Coalition (NYAC), Washington, DC
- 2009-2010 Advisory Board Member, Women's Studies Program, NU
- 2009 Volunteer Researcher, Gender Identity Non-Discrimination Laws and Climate study (PI: Dr. Jillian Weiss), Ramapo College, Mahwah, NJ
- 2008-2009 Co-Chair for NU Pride (LGBTQ student group), NU. Supervised staff of five office assistants, coordinated program planning, co-authored Gender Neutral Housing protocol

2007-2008 Treasurer for NU Pride, NU. Prepared budget requests and spending reports of \$40,000 in yearly spending, NU

2007 Program Evaluator, Community Servings, Roxbury, MA

2006-2007 Planning Committee Member, Breaking the Barriers Program, NU. 2005-2006 Director of Community Outreach, NU Allied Student Coalition, NU

COMPUTER SKILLS

- Word processing, databases: Microsoft Office (Word, Excel, PowerPoint, Outlook, Access)
- Survey administration, data management: Survey Monkey, Zoomerang, REDCap, Qualtrics
- Research, media databases: Endnote, Stata, Convio, The Raiser's Edge
- Design and Web programming: HTML, Wordpress, InDesign
- Social Media platforms: Hootsuite, Facebook, Twitter, LinkedIn, Youtube